



Tips for a Successful Window Repair Project:

- **Get the painter.** Work with your painter prior to our repairs for estimates, availability and prep work for painting to be completed once we are done. We have references, if you need one. Or, if you prefer your own painter, we have a tip sheet for painting as well.
- **Avoid 'Stacking the Trades'.** Try to limit work to one trade (repairman, painter, plumber, electrician...) at a time, if at all possible. This allows you to direct the work while ongoing AND allows you to sign off on each trade as they complete without complication or, worse yet, finger pointing.
- **Prepare the way.** Move personal items out of the way around the windows. We typically need 3 feet of space inside the room around a window to perform the work.
- **Give kids the day off.** A jobsite is not a good place for kids. Also, the paint on some old windows includes lead. Let's keep the kids at a safe distance.
- **Walk the job.** We start at 7:30 am, and we need access to the home or building. But just as important is to walk through the job with the supervisor. This will ensure everyone is 'on the same page' and will reduce the chance of confusion, slow-downs or mistakes.
- **Stay a while.** A good rule of thumb is to stay long enough to see at least the first window completed. You might be surprised the number of questions that arise that are best answered in person.
- **Return early.** Make an effort to return for acceptance before the supervisor's scheduled completion. It is always better to walk the job when all the technicians are still on site. This way if there is anything to change or reschedule, we can coordinate with the appropriate people on the spot.
- **Check, please.** We happily accept credit cards upon completion, but much prefer a check. Thank you!